



General Terms of Agreement

To qualify for wholesale purchases, you must be a valid retail business and by agreeing to our terms and conditions you certify that you are such. You are only authorized to sell through the retail store that you have listed. Secondary stores, as well as website and online sales must receive prior written approval.

Order Minimum

First order: \$500

Repeat order: \$300

Shipping Cost

Freight charges will be invoiced when order is processed. The shipping costs vary depending on your locations.

Payment Methods

All orders require payment in full prior to or on delivery. We accept direct deposit, e-transfer, cheque and credit card through Paypal (3% processing fee applied). Terms will be considered on a case-by-case basis. Please contact sales@nextenpro.com for business credit application.

Ordering & Turnaround Times

Orders can be placed by contacting your rep directly, or emailing sales@nextenpro.com, or calling 416-710-8216. We strive to process all orders within 3-5 business days of being placed.

Returns & Claims

We accept authorized returns due to manufacturing defects, damages, or shipping errors within 3 business days of receipt of goods, for replacement or credit to your account. We will cover shipping in these cases. Failure to make a claim within the stated time constitutes acceptance of the goods as is. No returns are accepted without authorization from a Minimal representative. Retailer must submit the Damage Form and photos to sales@nextenpro.com in order to file a claim. Retailer is responsible for reporting/filing claims on behalf of their customer.

For any goods that are otherwise returned as "unsuitable" (in new condition), there is a re-stocking charge of 20% plus shipping chargeable to the customer.

Online Sales

Minimal does not allow retailers to sell on Amazon.ca and Amazon.com. Any other online marketplaces must receive prior written approval.

International Orders

All international sales for resale are managed by Minimal. For more information, please contact sales@nextenpro.com.

All orders are subject to the acceptance of Minimal. Minimal products may only be sold at locations approved in writing by Minimal. Minimal may only be sold to consumers and not to third party distributors. Transfer of Minimal products to unauthorized retail dealers or unauthorized locations is prohibited. Please feel free to contact us at sales@nextenpro.com if you have any questions.